

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

## GENERAL INFORMATION

**Requestor Name** 

St David's South Austin Med Center

**MFDR Tracking Number** 

M4-15-0924-01

**MFDR Date Received** 

November 17, 2014

Respondent Name

State Office of Risk Management

**Carrier's Austin Representative** 

Box Number 45

#### REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "We are in receipt of a denial for the above mentioned claim by State Office of Risk Management (SORM) for Timely Filing. We are requesting that you request that they reprocess this claim with the following proof showing that this was a corrected claim that was sent within 95 days of the reconsideration denial."

Amount in Dispute: \$112,572.00

# RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "...the Office reviewed all billing received from St David's South Austin Medical Center which revealed that the requestor did not indicate on their billing forms that separate reimbursement for implants is being sought nor did the requestor submit implant invoices with their billing or in their dispute packet to include certification that the amount billed represents the actual costs for the implantable(s)."

Response Submitted by: State Office of Risk Management

# SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
February 25 – March 2, 2014	Inpatient Hospital Surgical Services	\$112,572.00	\$524.00

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

# **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving a medical fee dispute.
- 2. 28 Texas Administrative Code §134.404 sets out the guidelines for reimbursement of hospital facility fees for inpatient services.
- 3. The services in dispute were reduced/denied by the respondent with the following reason codes:
  - 45 Charges exceed your contracted/legislated fee arrangement.
  - P14 The benefit for this service is included in the payment/allowance for another service/procedure that has been performed on the same day.
  - 193 Original payment decision is being maintained.

### Issues

- 1. Were the disputed services subject to a specific fee schedule set in a contract between the parties that complies with the requirements of Labor Code §413.011?
- 2. Which reimbursement calculation applies to the services in dispute?
- 3. What is the maximum allowable reimbursement for the services in dispute?
- 4. Is the requestor entitled to additional reimbursement for the disputed services?

## **Findings**

- 1. 28 Texas Administrative Code §134.404(e) states that: "Except as provided in subsection (h) of this section, regardless of billed amount, reimbursement shall be:
  - the amount for the service that is included in a specific fee schedule set in a contract that complies with the requirements of Labor Code §413.011; or
  - (2) if no contracted fee schedule exists that complies with Labor Code §413.011, the maximum allowable reimbursement (MAR) amount under subsection (f) of this section, including any applicable outlier payment amounts and reimbursement for implantables."

No documentation was found to support the existence of a contractual agreement between the parties to this dispute; therefore the MAR can be established under §134.404(f).

- 2. 28 Texas Administrative Code §134.404(f) states that "The reimbursement calculation used for establishing the MAR shall be the Medicare facility specific amount, including outlier payment amounts, determined by applying the most recently adopted and effective Medicare Inpatient Prospective Payment System (IPPS) reimbursement formula and factors as published annually in the Federal Register. The following minimal modifications shall be applied.
  - (1) The sum of the Medicare facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by:
    - (A) 143 percent; unless
    - (B) a facility or surgical implant provider requests separate reimbursement in accordance with subsection (g) of this section, in which case the facility specific reimbursement amount and any applicable outlier payment amount shall be multiplied by 108 percent."

Review of the submitted documentation finds'

- a) No documentation was found to support that the facility requested separate reimbursement for implantables on the medical claim.
- b) Rule 134.404 states, "(1) A facility or surgical implant provider billing separately for an implantable shall include with the billing a certification that the amount billed represents the actual costs (net amount, exclusive of rebates and discounts) for the implantable. The certification shall include the following sentence: "I hereby certify under penalty of law that the following is the true and correct actual cost to the best of my knowledge."; No certification of the cost of the implantables was found with request for medical fee dispute.

Therefore the disputed service will be calculated pursuant to Rule134.404(f)(1)(A).

- 3. 28 Texas Administrative Code §134.404(f)(1)(A) establishes MAR by multiplying the most recently adopted and effective Medicare Inpatient Prospective Payment System (IPPS) reimbursement formula and factors (including outliers) by 143%. Information regarding the calculation of Medicare IPPS payment rates may be found at <a href="http://www.cms.gov">http://www.cms.gov</a>. Documentation found supports that the DRG assigned to the services in dispute is 042, and that the services were provided at St David's South Austin Medical Center. Consideration of the DRG, location of the services, and bill-specific information results in a total Medicare facility specific allowable amount of \$11,172.00, this amount multiplied by 143% results in a MAR of \$15,975.96.
- 4. The division concludes that the total allowable reimbursement for the services in dispute is \$15,975.96. The respondent issued payment in the amount of \$15,451.96. Based upon the documentation submitted, additional reimbursement in the amount of \$524.00 is recommended.

## Conclusion

For the reasons stated above, the division finds that the requestor has established that additional reimbursement is due.

#### ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$524.00 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

Authorized Signature		
		February 26, 2015
Signature	Medical Fee Dispute Resolution Officer	Date

# YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, 37 Texas Register 3833, applicable to disputes filed on or after June 1, 2012.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.